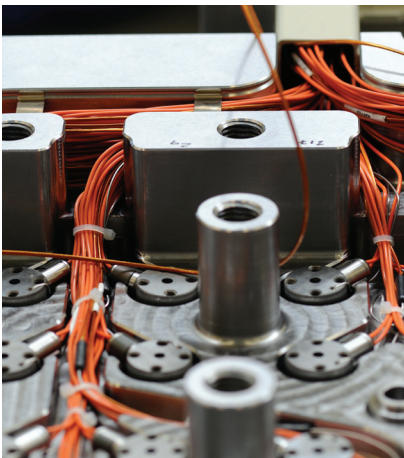


# PREVENTATIVE MAINTENANCE PROGRAMS DESIGNED TO KEEP YOU GOING

MasterCARE™ preventative maintenance contracts focus on proactive service. Proactive service is often more economical than having to react to unplanned downtime and ensures you are always running at maximum output. A range of options exist ensuring you get the level of service best suited to your needs and budget. Contact MasterCARE today and unlock your operations full potential.



## KEY FEATURES

### PROTECT EQUIPMENT

- Continued service at the appropriate intervals significantly extends the service life of your system.
- Renewed warranty on replaced components.
- Extended system warranty with refurbishment.

### MAINTAIN PERFORMANCE AND RELIABILITY

- Use only OEM spare parts.
- Maintain original molded part quality.
- Operate with peace of mind.
- Produce with 100% cavitation.

### MINIMIZE DOWNTIME

- 1 hr of PM saves up to 5hrs of unscheduled repairs.
- Reduction in unplanned service interruptions.
- Spare parts on-hand when you need them.

### CONTROL COSTS AND SAVE MONEY

- Discounts on spare parts.
- Various service levels for every budget.
- All inclusive pricing options for complete peace of mind.

### FLEXIBILITY

- Various contract levels and included services.
- Select the program best suited to the system and your operations.

## OUR COMMITMENT

Our hot runner systems are so robust and reliable, they're backed by our industry leading warranty. And behind that warranty, you'll find the industries most comprehensive global support network of experienced and dedicated professionals offering help whenever you need it. Put Mold-Masters behind your business!

## ALL PM CONTRACTS INCLUDE:



### Pre-Scheduled Service

- Choose the servicing frequency depending on your applications unique requirements.
- Schedule downtime when it best suits your production schedule.
- Pre-planning allows parts to be ready when you need them for faster turnaround
- Ensures your systems are properly maintained and ready when you need them.



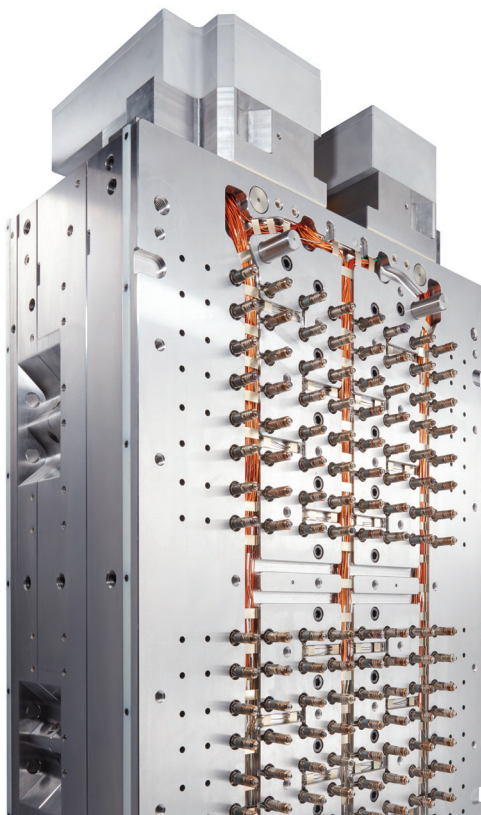
### Mold-Masters Technicians

- Experienced service for highest quality workmanship.
- We know our systems best.
- Access to original system drawings.
- Familiarity allows us to work faster and with greater accuracy
- Average 15 year tenure
- Access to engineering and other support services should issues arise.



### Original Mold-Masters Spare Parts

- Maintain components original design specification and tolerance.
- Ensure compatibility with the system as it was designed.
- Continue molding with the same high molded part quality as it was new
- Maintain the same high level of component reliability
- Minimize instances of breakdowns.



### SERVICES

- Preventative maintenance
- Refurbishment
- Training academy
- Remote technical support
- Service and repair
- Spare parts

