

OUR COMMITMENT

Deliver outstanding end to end experience to our customers!

OUR GOAL

In Mold-Masters, we put customers in the center of our decisions to deliver tailored and consistent solutions.

OUR GUIDING PRINCIPLES

People: We empower teams to maximize customer value, take responsibility for our actions and act as a business owner.

Offer Quality: We innovate, deliver on time premium quality and provide global aftermarket service and support.

Excellence in Execution: We align our work to meet customer unique needs and simplify processes while continuing to search for new business opportunities.

Learning and Continuous Improvement: Our leaders act as coaches, together we solve problems and pursue learning to achieve our full potential.

Our Quality Policy is supported by a robust Quality Management System in compliance with the ISO9001 standard. Our guiding principles are translated into operational objectives for global execution.



Hans Hagelstein
Global President
Mold-Masters
October 2023



Mariana Filipic
Global Quality Director
Mold-Masters
October 2023