

OUR COMMITMENT

Deliver outstanding end to end experience to our customers!

OUR GOAL

In Mold-Masters, we put customers in the center of our decisions to deliver tailored and consistent solutions.

OUR GUIDING PRINCIPLES

People: We empower teams to maximize customer value, take responsibility for our actions and act as a business owner.

Offer Quality: We innovate, deliver on time premium quality and provide global aftermarket service and support.

Excellence in Execution: We align our work to meet customer unique needs and simplify processes while continuing to search for new business opportunities.

Learning and Continuous Improvement: Our leaders act as coaches, together we solve problems and pursue learning to achieve our full potential.

Our Quality Policy is supported by a robust Quality Management System in compliance with the ISO 9001 standard. We are committed to measuring and reducing our climate impact, promoting resource efficiency, and ensuring that our guiding principles translate into operational objectives for global execution with a focus on environment and climate change.

A handwritten signature in black ink, appearing to read 'Hans Hagelstein'.

Hans Hagelstein
Global President
Mold-Masters
March 2025

A handwritten signature in black ink, appearing to read 'Mariana Filipic'.

Mariana Filipic
Global Quality Director
Mold-Masters
March 2025